

Warranty Parts Request

Please fill out the form below in order to request warranty parts:

Date: _____

Homeowner Information

Name: _____

Street Address (where product is installed): _____

City: _____ State: _____ Zip: _____

Phone number: _____

Shipping Information

Name: _____

Address: _____

Phone number: _____

Model Number of Complete Unit***: _____

Quantity of Units With Problem: _____

Date of Purchase/ Installation: _____

Finish (color) of Unit: _____

Brief Description of Malfunction, Breakage, Finish, Etc.:

Brief Description of Part Number Requested:

*****If you do not know the model number of your unit, please send pictures or a copy of original receipt when you send this form.** Note: Please make sure to include the entire unit as well as a close up of the problem area.

This request form does not guarantee that parts will be sent. All information will be reviewed by Hansgrohe to see if eligible for warranty. To review the Hansgrohe Warranty Policy, please visit www.hansgrohe-usa.com/1498.htm.